In the claims:

All of the claims standing for examination are presented below with appropriate status indication.

- 1. (Currently amended) An interactive interface in a display provided by software executed by a computerized appliance from a machine-readable medium, comprising:
- a window provided by a first Internet-based service through a first link to that service;
- a first frame in the window encapsulating a resource from a third-party internet based service, separate from the first Internet-based service, as requested by a user through the first Internet-based service, enabling the user to initiate a transaction with the third-party service; and
- a second frame in said window, wherein said second frame displays user-specific <u>personal</u> information, provided by the first Internet-based service, that is related to content provided from said resource from <u>at least pertinent to interface the user with</u> the third-party Internet-based service.
- 2. (Previously presented) The interactive interface of Claim 1, further comprising:
 a first direct communication link between the software and said third party
 internet based service to provide an interface for said user with said third-party internet
 based service through said first frame.
- 3. (Previously presented) The interactive interface of Claim 1, further comprising: a second direct communication link between the software and a host portal that provides a bill management service.
- 4. (Previously presented) The interactive interface of Claim 3, wherein said request is initiated at said host portal by said user to request said resource.

- 5. (Previously presented) The interactive interface of Claim 1, wherein said user specific information comprises a bank balance.
- 6. (Previously presented) The interactive interface of Claim 1, wherein a request for said resource by said user automatically deep-links said internet enabling software directly to said resource.
- 7. (Previously presented) The interactive interface of Claim 1, wherein said content comprises billing information associated with said user.
- 8. (Previously presented) The interactive interface of Claim 1, wherein said user-specific information comprises personalized information associated with said user.
- 9. (Previously presented) The interactive interface of Claim 8, wherein said personalized information comprises a name of said user.
- 10. (Currently amended) The interactive interface of Claim 1, further comprising:

 a third frame in said on-screen window, wherein said third frame encapsulates a second resource from a second third-party internet based service as requested by said user through the software, wherein said second frame comprises second user-specific information that is related to content provided from said resource from at least pertinent to directly interface the user with said second resource.
- 11. (Previously presented) The interactive interface of Claim 1, wherein said first frame further comprises a user-interface control element.
- 12. (Previously presented) The interactive interface of Claim 10, wherein said user-interface control element comprises a control button.

13. (Previously presented) The interactive interface of Claim 10, wherein said user-interface control element comprises a link.

14 – 34. (Cancelled)